



# National Finance Center Customer Notification

**Date of Notification:** October 7, 2010

**Subject:** Reporting Center – Use or Lose Report

**Database/Customer(s) Affected:** All

**Dear Customer:**

Users have reported a slow response time when running the Use-Or-Lose Leave Report on the Reporting Center. A script time out error is received when attempting to run the report for users that only have access at the Personnel Office Identifier (POI) level. However, users with access at the Organizational Structure can potentially experience the script time out issue, as well. Users can avoid the issue by running the report at a lower level of the desired organization.

The National Finance Center is working to correct the query response time. A follow up notification will be provided as soon as the report is fully operational.

If you have any questions regarding this notification, please contact NFC's Client Management Branch at [Customer.Support@usda.gov](mailto:Customer.Support@usda.gov).

DRA/KJS/M5-10-049/056

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## "Tip of the Week"

Employees can track any self-service request previously entered through the Employee Personal Page on the Self-Service History page. The transaction status types and descriptions can also be found on the Self-Service History page.